

**BEFORE THE APPELLATE AUTHORITY
(Under the Right to Information Act, 2005)
SECURITIES AND EXCHANGE BOARD OF INDIA**

Appeal No. 6393 of 2025

Amber Shehbaz Ansari	:	Appellant
	Vs	
CPIO, SEBI, Mumbai	:	Respondent

ORDER

1. The appellant had filed an application under the Right to Information Act, 2005 (“**RTI Act**”), which was transferred to the respondent from Department of Economic Affairs on April 01, 2025. The respondent, by a letter dated April 15, 2025, responded to the application filed by the appellant. The appellant filed an appeal dated May 09, 2025 (received by the Office of Appellate Authority on May 15, 2025). I have perused the application, the response of the respondent and the appeal and find that the matter can be decided based on the material available on record.
2. **Queries in the application-** The appellant, in his application, sought following information regarding his complaint dated January 06, 2025:

*“ 1. What action has been taken on the same?

2. Kindly provide copies of all the written communication if any in regard to action taken on my complaint vide letter dated 06/01/2025”*
3. **Reply of the Respondent** - The respondent, in response to query nos. 1 and 2, informed that the copy of physical complaint dated January 06, 2025, received by Chairman, SEBI, was registered in SCORES portal in the name of "Snehnaz Perveen / Afroz Perveen" on January 15, 2025 and acknowledgment of the same, providing user-id and password, was also sent to the appellant. The complaint was registered against Edelweiss Comtrade Limited. The said complaint was auto closed on February 11, 2025 on the basis of the ATR submitted by Edelweiss Comtrade Limited.

The complaint was once again registered in SCORES portal in the name of "Snehnaz Perveen / Afroz Perveen on March 26, 2025 against Nuvama Wealth and Investment Limited and acknowledgment of the same was also sent to the appellant. The ATR, in this regard, is available on SCORES.

The respondent also informed that the complaints lodged/registered on SCORES shall be handled by SEBI only upon escalation to SEBI for SEBI review i.e., in case, the complainant is not satisfied with the resolution provided by the concerned entity and designated body, wherever applicable or the complaint is not redressed by the entity or designated body within the respective times stipulated. The respondent further informed that in the present matter, the applicant has not opted for SEBI review. Hence, the information is not available with SEBI.

Further, respondent informed that the status and the complete action history of the complaint can be viewed in SCORES.

4. **Ground of appeal-** On perusal of the appeal, it appears that the appellant is not satisfied with the response provided by the respondent.
5. I have perused the queries and the response provided thereto. On consideration, I find that the respondent has adequately addressed the queries by providing the information available with him. Accordingly, I do not find any deficiency in the response of the respondent.
6. Further, I find that the appeal of the appellant is more in the nature of grievance/complaint. I note that redressal of grievance does not come under the purview of the RTI Act. In this context, I note that the Hon'ble Central Information Commission, in the matter of *Mr. Surendra Vishwakarma vs. President Secretariat* (Order dated April 29, 2016) observed that *"In this context, we note that the RTI Act cannot be used to make the respondent to do certain things or take certain action for the reason that the Act is not the proper law for redressal of grievances/disputes and there are other appropriate forum(s) for resolving such matters."* Further, Hon'ble Supreme Court in the matter of *Union of India vs. Namit Sharma* (Review Petition [C] No.2309 of 2012) dated 03.09.2013 observed: *"20. While deciding whether a citizen should or should not get a particular information which is held by or under the control of any public authority, the Information Commission does not decide a dispute between two or more parties concerning their legal rights other than their right to get information in possession of a public authority."* Accordingly, I find that no further intervention of this forum is necessary in this regard.

7. In view of the above observations, I find that there is no need to interfere with the decision of the respondent. The appeal is accordingly dismissed.

Place: Mumbai

Date: June 13, 2025

RUCHI CHOJER
APPELLATE AUTHORITY UNDER THE RTI ACT
SECURITIES AND EXCHANGE BOARD OF INDIA