BEFORE THE APPELLATE AUTHORITY
(Under the Right to Information Act, 2005)
SECURITIES AND EXCHANGE BOARD OF INDIA

Appeal No. 5998 of 2024

Harika Mada	:	Appellant
	Vs	
CPIO, SEBI, Mumbai	:	Respondent

ORDER

1. The appellant had filed an application (Reg. No. SEBIH/R/P/24/00058) dated March 15, 2024 (received by SEBI on March 21, 2024) under the Right to Information Act, 2005 ("**RTI Act**"). The respondent, by a letter dated April 08, 2024, responded to the application filed by the appellant. The appellant filed an appeal dated April 19, 2024 (received by the Office of Appellate Authority on May 03, 2024). I have perused the application, the response of the respondent and the appeal and find that the matter can be decided based on the material available on record.

2. **Request in the application** – The Appellant's application dated March 15, 2024 pertains seeking relief with respect to his shares of Bayer Corpscience Ltd

3. **Reply of the Respondent** – The respondent, in response to the said application, informed that the requests are in the nature of seeking clarification/opinion/grievance. Accordingly, the same cannot be construed as "information", as defined u/s 2(f) of the RTI Act.

4. **Ground of appeal** - The respondent has not submitted any ground of appeal. She has merely reproduced her requests made in his application in the appeal.

5. I have perused the application and the response provided thereto. On consideration, I concur with the response of the respondent that the request of the appellant is more in the nature of grievance. I note that redressal of grievance does not come under the purview of the RTI Act. In this context, I note that the Hon'ble Central Information Commission, in the matter of *Mr. Surendra Vishwakarma vs. President Secretariat* (Order dated April 29, 2016) observed that "*In this context, we note that the RTI Act cannot be used to make the respondent to do certain things or take certain action for the reason that the Act is not the proper law for redressal of grievances/disputes and there are other appropriate forum(s) for resolving such matters.*" Further, I note

that the appellant, in her appeal has not submitted any grounds of appeal and has merely reproduced the requests made in her RTI application

6. Notwithstanding the above, in regard to any grievance related to securities market, the appellant may lodge complaint on the SCORES portal of SEBI. It is understood that SCORES is an online platform designed to help investors to lodge their complaints, pertaining to securities market, online with SEBI against listed companies and SEBI registered intermediaries. The said platform enables investors to lodge and follow up their complaints and track the status of redressal of such complaints online from the SCORES website. The link for accessing the same is provided below-

   https://scores.sebi.gov.in/

7. In view of the above observations, I find that there is no need to interfere with the decision of the respondent. The Appeal is accordingly dismissed.

Place: Mumbai
Date: May 9, 2024

B RAJENDRAN
APPELLATE AUTHORITY UNDER THE RTI ACT
SECURITIES AND EXCHANGE BOARD OF INDIA