

Swaminathan Nagappan	:	Appellant
	Vs	
CPIO, SEBI, Mumbai	:	Respondent

3. **Reply of the respondent** - The respondent, in response to the aforesaid requests informed that pursuant to appellant's email dated February 3, 2024, vide email dated February 7, 2024, the appellant

was informed to lodge complaint in SCORES as SEBI does not process any complaints received via email. In this regard, the respondent advised the appellant to refer to the public notice issued by SEBI dated August 11, 2020, available on SEBI website.

However, the respondent also informed that the matter referred to in the RTI application pertains to employer-employee dispute regarding payment of pension to retired employees and not a whistle blower complaint. Hence, the matter does not pertain to SEBI.

4. **Ground of appeal** - On perusal of the appeal, it appears that the respondent is not satisfied with the reply of the respondent.
5. I have perused the requests and the response provided thereto. I note that the appellant, in his application has, *inter alia*, sought information regarding the status of his emails dated February 3, 2024 and March 17, 2024 sent to SEBI. On consideration, I find that the respondent has adequately addressed the said requests by providing the information available with him. Accordingly, no further intervention of this forum is warranted. Further, I find that the appeal of the appellant is more in the nature of grievance/complaint. I note that redressal of grievance does not come under the purview of the RTI Act. In this context, I note that the Hon'ble Central Information Commission, in the matter of *Mr. Surendra Vishwakarma vs. President Secretariat* (Order dated April 29, 2016) observed that "*In this context, we note that the RTI Act cannot be used to make the respondent to do certain things or take certain action for the reason that the Act is not the proper law for redressal of grievances/ disputes and there are other appropriate forum(s) for resolving such matters.*"
6. In view of the above observations, I find that there is no need to interfere with the decision of the respondent. The Appeal is accordingly dismissed.

Place: Mumbai

Date: May 21, 2024

B RAJENDRAN

**APPELLATE AUTHORITY UNDER THE RTI ACT
SECURITIES AND EXCHANGE BOARD OF INDIA**